Business Process Management (BPM) Services

A Quick Path to Increased Productivity, Reduced Costs

Business process management (BPM) is a management science that focuses on improving corporate performance by managing and optimizing a company's business processes. It is a discipline that aligns human workflow, business processes and IT applications to deliver business process agility. When combined with a service-oriented architecture (SOA), BPM bridges the gap between loosely coupled business services and orchestrated process workflows.

In most business environments, processes are constantly changing based on unique business events and conditions. A well-implemented BPM initiative employs methodology, techniques and tools to model, automate, implement and optimize these processes, no matter how simple or complex. The result is business optimization that leads to improved operating efficiency, increased productivity, more effective customer interactions and better business results.

BPM initiatives enable you to get the most out of your infrastructure and people—and the results can be dramatic. Enterprises can reduce costs and increase revenue while also streamlining their operations, gaining better alignment between lines of business and IT, and gaining the corporate agility needed to respond quickly to business needs.

Why IT People?

IT People can take you from strategy to implementation to governance with your BPM initiatives. The expert consultants at IT People can model your organization's current and target state processes using industry standards such as Business Process Model and Notation (BPMN) and Business Process Execution Language (BPEL). We can optimize the model to make your processes reusable, loosely-coupled assets that can be composed into new business processes.
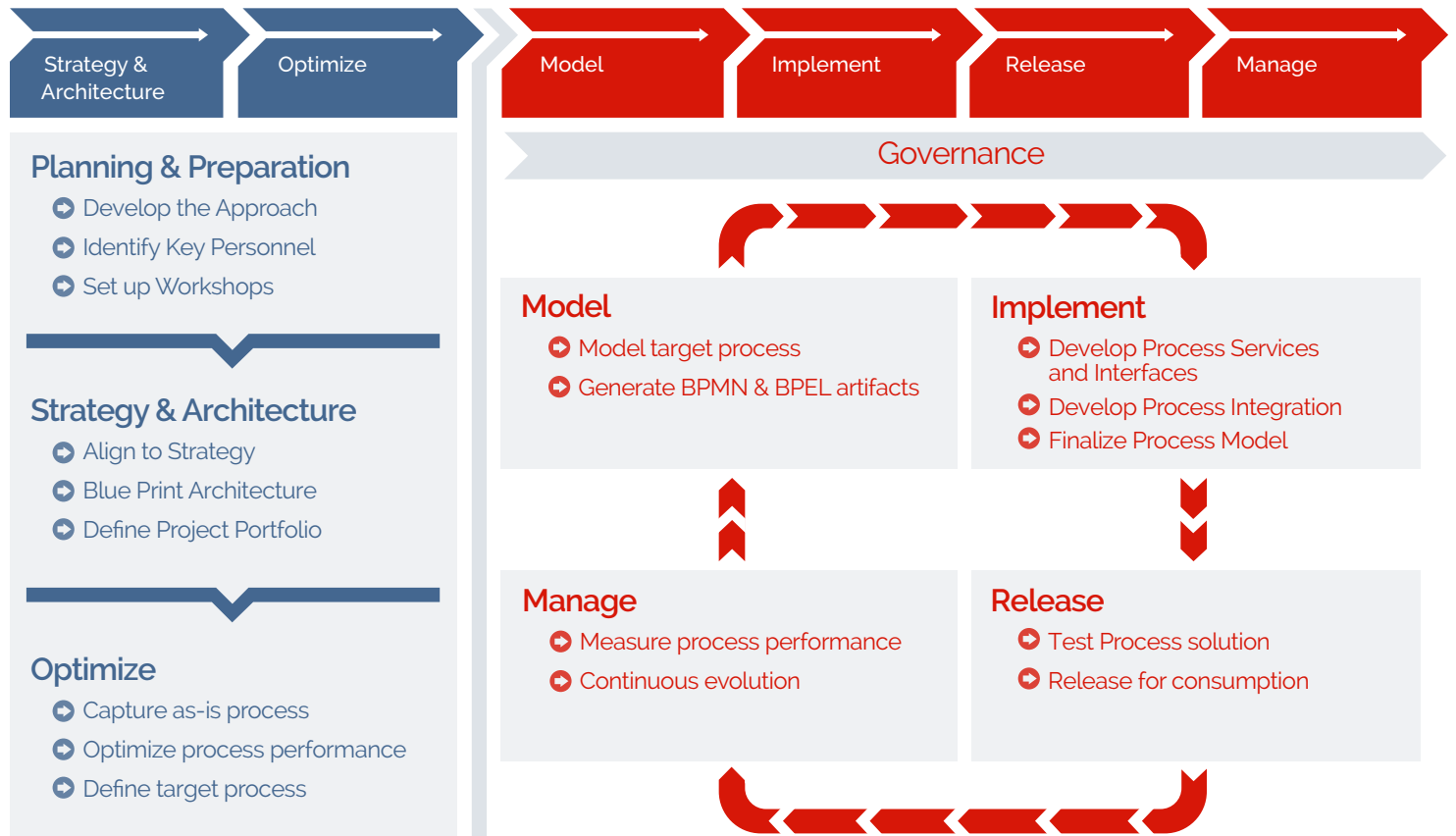
Benefits

- Improved process efficiency and effectiveness
- Optimized and lean business processes
- Measurement, response and control of operational processes
- Reduced cost and re-usable business processes
- Improved customer experiences
- Better knowledge capture and transfer
- Simplified compliance and risk management

The IT People Consulting Approach

DISCOVERY
What is the problem ?

ARCHITECTURE & STRATEGY
What needs to be done, how long, what cost ?

IMPLEMENTATION
How to plan and move towards desired target ?

CONTINUOUS EVOLUTION
How to measure and continuously improve ?

IT People Business Process Management (BPM) Services

IT People BPM Process Delivery Lifecycle

| Strategy & Architecture | Optimize | Model | Implement | Release | Manage |

Planning & Preparation
➔ Develop the Approach
➔ Identify Key Personnel
➔ Set up Workshops

Strategy & Architecture
➔ Align to Strategy
➔ Blue Print Architecture
➔ Define Project Portfolio

Optimize
➔ Capture as-is process
➔ Optimize process performance
➔ Define target process

Governance

Model
➔ Model target process
➔ Generate BPMN & BPEL artifacts

Implement
➔ Develop Process Services and Interfaces
➔ Develop Process Integration
➔ Finalize Process Model

Manage
➔ Measure process performance
➔ Continuous evolution

Release
➔ Test Process solution
➔ Release for consumption

IT People BPM Services

➔ Business process architecture

➔ Business process domain modeling in BPMN/BPEL

➔ Process optimization applying lean 6 Sigma

➔ Business rules digitization using a rules engine

➔ Vendor evaluation and selection

➔ Governance and competency establishment

➔ Early adopter via proof-of-concepts and pilots

➔ BPM / SOA solution architecture

➔ Process implementation and testing

For more information about our BPM services, call 919.806.3535 or email sales@itpeoplecorp.com.

About IT People

IT People is a next-generation IT services and workforce solutions firm. We provide consulting, managed services and staffing to Fortune 500 corporations, public agencies, and small and mid-sized businesses throughout North America. Our specialties include IT modernization, infrastructure and applications optimization, and management. We enable organizations to achieve their business goals by transforming their IT processes, applications and infrastructure using the latest technologies for cloud, big data, mobile and social, and by providing them with exceptional talent when they need supplemental staff.

Our Vision and Mission

We are passionate about co-creating value with our customers and employees by offering IT services through applied thought and innovation with the commitment and integrity to deliver quality solutions on time, every time.

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